

# Cloud Powered Desktop

## Data Sheet

Centrality's Cloud Powered Desktop provides a secure Windows 10 environment, Azure AD, EMS & Windows 10 Enterprise wrapped by a world-class 24x7 support service. We keep the environment up to date / evergreen via Windows as a Service and also with security best practice evolution and Advanced Threat Detection remediation.

## Key Features

- Highly secure Windows 10 based experience (Health, Device Guard, Credential Guard, Windows Information Protection enabled by default)
- Self-Service-Password-Reset, Multi-Factor Auth & Conditional Access included
- Windows Defender ATP for best in breed security services
- Managed Feature and Quality updates
- Internet filtering both on and off the corporate network
- Firstline worker solutions available
- Easy adoption. Standard deployment in less than 2 weeks
- World class accessibility features enabled delivering value and inclusivity for all
- Low monthly per user / per month cost
- 24x7 support service from Centrality
- Compliant with NCSC best practice
- Build audited and PEN tested by independent 3<sup>rd</sup> party
- "as-a-service" the default model, but outright purchase also supported

## What's included

- Windows 10 Enterprise with best practice security build
- Microsoft Enterprise Mobility and Security suite
- Azure AD and set-up if not already in place
- Full cloud security set-up
- Out of the box solution for turnkey deployment

A secure, fully managed and supported Windows 10 experience, powered by Centrality & the Microsoft Cloud that is secure by design with Self-Service-Password-Reset and Multi-Factor authentication as standard.

# Feature Matrix

Feature	Essential	Advanced	Premium	Firstline
Hours of support (UK)	9-5	7-7	24x7	7-7
Hardware Support *	2 days	Next day	Next Day	Next Day
Feature Updates per year	1	1	2	1
Pre-hardened Windows 10 build	Yes	Yes	Yes	Yes
Self-service password reset	Yes	Yes	Yes	Yes
Windows Defender	Yes	Yes	Yes	Yes
Third-party app updates		Yes	Yes	Yes
Conditional Access		Yes	Yes	Yes
Multi-Factor Authentication		Yes	Yes	
Internet Filtering Anywhere		Yes	Yes	Yes
Defender ATP		Yes	Yes	
Risk Based Conditional Access			Yes	
Office Apps & Conferencing	via "Plus"	via "Plus"	via "Plus"	Yes

"Plus" is an optional Microsoft 365 add-on for the Standard, Advanced & Premium services which delivers licensing for Office 365, Exchange Online, Word, Excel, Teams etc.

\* Hardware support only available for Surface devices that have been provided through the Cloud Powered Desktop service.

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